

LIMITED WARRANTY

B&R Innovations, LLC (B&R) warrants this product to be free of defects in material and workmanship during the warranty period. Our warranty obligation is to provide a replacement for a defective original part if the part is covered by the warranty, after we receive a proper request from the warrantee (you) for warranty service.

Who may request service?

Only a warrantee may request service. You are a warrantee if you purchased the product from B&R or from an authorized distributor AND B&R has been fully paid.

What is an "original part"?

An original part is a part used to make the product as shipped to the warrantee.

What is a "proper request"?

A request for warranty service is proper if B&R receives: 1) a photocopy of the Customer Invoice that displays the shipping date; AND 2) a written request for warranty service including your name and phone number. Send requests by any of the following methods:

Mail, Fax or Email

B&R Innovations, LLC

Info@BandRinnovations.com

Fax: 917-677-8449

180 Oval Drive

Islandia, NY 11749

In the written request, list the parts believed to be defective and include the address where replacements should be delivered.

What is covered under the warranty?

After B&R receives your request for warranty service, an authorized representative will contact you to determine whether your claim is covered by the warranty. Before providing warranty service, B&R may require you to send the entire product, or just the defective part or parts, to its facility in Islandia, NY. The warranty covers defects in the following original dynamic components: motors, hydraulic pumps, electronic controllers, switches and cylinders. It also covers defects in original parts that wear under normal usage conditions ("wearing parts"), such as bearings, hoses, wheels, seals, brushes, and batteries.

How long is the warranty period?

The warranty period for original components is 90 days. The warranty period begins on the date when B&R ships the product to the warrantee. If the product was purchased from an authorized distributor, the period begins when the distributor ships the product. B&R may extend the warranty period for products shipped from authorized distributors by up to 30 days to account for shipping time.

If a defective part is covered by the warranty, what will B&R do to correct the problem?

B&R will provide an appropriate replacement for any covered part. An authorized representative of B&R will contact you to discuss your claim.

What is not covered by the warranty?

1. Labor;
2. Freight;
3. Occurrence of any of the following, which automatically voids the warranty:
 - Product misuse;
 - Negligent operation or repair;
 - Corrosion or use in corrosive conditions;
 - Inadequate or improper maintenance;
 - Damage sustained during shipping;
 - Accidents involving the product;
 - Unauthorized modifications: DO NOT modify the product IN ANY WAY without first receiving written authorization from B&R. Modification(s) might make the product unsafe to use or might cause excessive and/or abnormal wear.

Do any other warranties apply to the product?

B&R makes no other express warranties. All implied warranties are disclaimed to the extent allowed by law. Any implied warranty not disclaimed is limited in scope to the terms of this Limited Warranty.